



Training Course List

For on-site training or if you need specific courses not listed on this page, please contact Young & Associates at (650) 967-2700.

SIX SIGMA AND ENGINEERING

- Design for Manufacturability (DFM)
- Design of Experiments (DOE)
- DMAIC: Introduction to JMP
- Business Statistics & Data Analysis
- Engineering Statistics & Data Analysis (ESDA)
- Failure Mode & Effects Analysis (FMEA)
- Measurement Systems Analysis (MSA)
- Lean Methods for Performance Excellence
- Process Control Design using SPC
- Reliability Analysis
- Root Cause Analysis
- Robust Optimization & Tolerance Design
- Voice of the Customer and QFD
- **Lean Six Sigma for Management Series**
 - Six Sigma Executive Overview
 - Six Sigma for Champions
 - Design for Six Sigma Executive Overview
- **Lean Six Sigma Series (Black/Green Belt)**
Lean Six Sigma for Production Excellence
 - Define
 - Measure
 - Analyze
 - Improve
 - Control
- Lean Six Sigma for Transactional Excellence
 - Define
 - Measure
 - Analyze
 - Improve
 - Control

PROCESS AND QUALITY IMPROVEMENT

- Blueprint Reading
- Blueprint Reading – Advanced
- Designing and Managing Process Metrics
- Geometric Dimensioning & Tolerancing
- Geometric Dimensioning & Tolerancing-Advanced
- Inspection Techniques
- Lean Manufacturing Principles
- 8-D Problem Solving
- Supply Chain Management
- Tolerance Stack Analysis

QUALITY SYSTEMS

- Document Management Systems
- ISO 9001:2008
- ISO 9001:2008 Internal Assessor
- ISO 13485:2003
- ISO 13485 & 21CFR820 (QSR) Int. Assessor
- ISO 14000:2004
- ISO 14001 Internal Assessor
- ISO 14971 Risk Management
- TL 9000; Internal Auditing; Exec. Overview
- AS 9100
- TS16949
- Medical Device Directives
- 21CFR820 Quality System Regulation

ELECTRONIC MANUFACTURING

- Electrostatic Discharge Control (ESD)
- Hand Soldering; IPC-A-610; IPC J-STD-001

COMPUTER TRAINING

- Word; Excel; Access; Microsoft Project;
- FileMaker Pro; PowerPoint; Outlook; Visio; Adobe
- FrameMaker, Illustrator, InDesign, Photoshop

MANAGEMENT

- Breakthrough Goal Setting
- Communication Skills
- Conflict Management
- Creating & Facilitating Successful Meetings
- Customer Service
- Dealing with Difficult People
- Doing Business in China
- Effective Delegation
- Leadership: Management/Supervisory
- Mentoring, Coaching
- Presentation Skills
- Problem Solving & Decision Making
- Project Management
- Sexual Harassment Prevention
- Team Building
- Team Leadership
- The Challenge of Change
- Time Management

Young & Associates

www.pyyoungassociates.com

650-967-2700