



TL 9000 Executive Overview

Objective:

- To provide an understanding of the relationship between ISO 9000 and TL 9000
- To provide a basic understanding of TL 9000
- To provide Executive Managements and understanding of their TL 9000 Responsibilities

Course Outline:

Harmonization TL 9000
TL 9000 Handbooks
TL 9000 Model
TL 9000 Measurement Data Flow
TL 9000 Nomenclature
Five Processes of the Quality Management System
General Requirements
TL 9000 Requirements
Management Responsibility
Resource Management
Product Realization
Measurement, Analysis and Improvement
TL 9000 Metrics Requirements
Reporting of TL 9000 Metrics